



WE'RE LISTENING

We must commit to improve our performance every day, because if we don't, we'll be unable to compete with the companies that do. Every component of our work can be constantly, if only slightly, improved. Even small incremental changes will make us a more effective and successful company.

Please take a few minutes to share your thoughts, ideas, suggestions, and concerns with us. You may submit the completed form to us through your supervisor, the office, or by mail. Thank you.

Comments regarding the following area of our company:

- | | | |
|--|---|---|
| <input type="checkbox"/> Safety | (If a hazard, please notify your supervisor immediately.) | <input type="checkbox"/> Construction |
| <input type="checkbox"/> Environmental Stewardship | | <input type="checkbox"/> Equipment |
| <input type="checkbox"/> Quality | | <input type="checkbox"/> Administrative |
| <input type="checkbox"/> Customer Service | | <input type="checkbox"/> Trucking |
| <input type="checkbox"/> Asphalt Plants | | <input type="checkbox"/> Estimating |
| <input type="checkbox"/> Aggregate Plants | | <input type="checkbox"/> Ready Mix Plants |
| <input type="checkbox"/> Liquid Terminals | | <input type="checkbox"/> Other _____ |

Activity:

How it is done today:

How it could be improved:

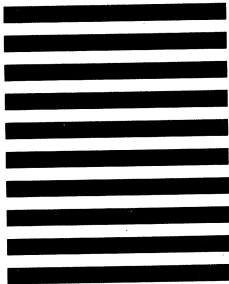
Name (optional) _____ Date _____

Your area of employment:

- | | | | |
|--|---|---|---|
| <input type="checkbox"/> Safety | <input type="checkbox"/> Aggregate Plants | <input type="checkbox"/> Asphalt Plants | <input type="checkbox"/> Administrative |
| <input type="checkbox"/> Sales | <input type="checkbox"/> Construction | <input type="checkbox"/> Estimating | <input type="checkbox"/> Trucking |
| <input type="checkbox"/> Quality Control | <input type="checkbox"/> Shop | <input type="checkbox"/> Ready Mix Plants | <input type="checkbox"/> Liquid Terminals |



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